

AREA SCORECARD FQ4 2017-18

1 Background

1.1 This paper presents the Area Scorecard and Report for Financial Quarter 4 2017-18 (January-March 2018).

1.2 The Report and supporting Scorecard incorporate the requested and agreed performance measures.

1.3 An additional performance measure which may be of value has been included in the report, namely Parking Penalty Notices, and commentary is provided for FQ4.

There are no Targets set for Parking Penalty Notices, therefore the data provided should be viewed as a reflection of activity and interest, but not performance.

If the Area Committee would like Parking Penalty Notices reported on a regular basis the measure will be added to the Scorecard. At this moment it is only covered in the word report.

1.4 Work has been ongoing with Roads and Amenity to identify the most helpful and consistent way to present the Recycling of Waste information.

Waste disposal is dealt with by 3 separate models across the council as follows:-

- Island sites: e.g. Mull and Islay which are operated directly by the council
- Shanks: A 25 year (2001 – 2026) Waste PPP contract which covers the rest of Argyll and Bute with the exception of Helensburgh and Lomond
- Helensburgh and Lomond: where waste is disposed of at sites outside of Argyll and Bute.

As the 3 models are not a straight fit with the councils 4 administration areas it is proposed to report the following waste information to all 4 Area Committees each quarter:-

- A&B Wide - Percentage of Waste Recycled, Composted and Recovered (This measure is in the Service Plan and Service Scorecard)
- Islands - Percentage of Waste Recycled, Composted and Recovered
- Shanks - Percentage of Waste Recycled, Composted and Recovered
- H&L - Percentage of Waste Recycled, Composted and Recovered

This will provide an overview of performance and assist with comparisons between the 3 waste management areas and council-wide performance on a consistent and clear basis.

The use of Percentage for illustrating performance is in line with National policy decisions, guidance and regulations. It is therefore recommended that only Percentage measures are illustrated and reported on, rather than Tonnes.

A report which details the Council's recycling and landfill diversion performance along with national policy, targets and regulations which are likely to impact on future performance was recently submitted to the Environment, Development and Infrastructure Committee on March 8 2018. The report can be found on the website [here](#).

If further or more detailed information is required the responsible officer named in the Area Performance Report should be the first point of contact and can provide further information.

For the purposes of this report the Waste by Tonne measures are included by greyed out. It is recommended they are removed for FQ1 2018/19 onwards.

- 1.5 A short key to symbols / layout is attached. (Appendix 1).

2 Recommendations

- 2.1 It is recommended that the Area Committee notes the performance presented on the Scorecard and supporting commentary.
- 2.2 The Area Committee are asked to consider and decide if Parking Penalty Notices should be reported on a regular basis and therefore added to the Scorecard.
- 2.3 It is recommended that the Area Committee note and agreed to the proposed method of presenting the Recycling of Waste information and removal of the Waste by Tonne measures.
- 2.4 The Area Committee are asked to note that work is ongoing and to respond to Sonya Thomas with requests or comments regarding the layout and format of the Report and Scorecard.

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Appendix 1: Key to symbols
Appendix 2: Word Report in pdf format
Appendix 3: MAKI Scorecard